

**ABC Heating & Cooling**  
Delivering Comfort and Complete Satisfaction!



## **Express Confirmation:**

**To:** Mrs. Jones  
**From:** Bill Walsh with ABC Heating  
**Telephone:** 800-515-0034



**Message:** We have scheduled a visit for our comfort consultant to visit your home. Our comfort consultant will provide you with a detailed proposal for replacing your comfort system.

**Appointment Date & Time:** Monday 4:00 PM

**About the Appointment:** Bill will be driving a marked company truck and will be wearing a ABC shirt and badge. The comprehensive survey may take up to two hours depending on your questions. During that time, Bill will survey and measure your entire home and calculate the precise heat loss / gain. He will then recommend a comfort system based on your specific requirements.

**Satisfaction Guarantee:** ABC offers all its customers a complete, comfort satisfaction guarantee. Please, if you are not satisfied at any time with our service call me immediately! Thanks for the opportunity to serve you!

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